

AUS920010512US1

ABSTRACT OF THE DISCLOSURE**VOICEMAIL/MEMO SERVICE**

- 5 A method, program and system for entering messages into a database are provided. The method comprises accessing the database by means of one of a plurality of allowable communication devices, which may include phone, mobile phone, PDA, pager and computer. The user then
10 enters a voice or text message into a designated account in the database. The message is stored in a uniform format, which is specified for the account. This uniform format is independent of the communication device used to access the database. When messages are retrieved from
15 the database, the messages are converted from the uniform format into a format which is compatible with the device used to access the database.
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